

Recreation and Athletics Refund Policy

Full refunds, less ActiveNet online registration fee(s) will be given for any Recreation and Athletics program postponed, rescheduled or cancelled by the Covington Parks and Recreation Department.

Recreation and Athletics program credits and refunds must be requested at least one week prior to the start of the program. An administrative fee of \$10.00 per student will be assessed for each Recreation or Athletics program refund processed.

All Recreation and Athletics program credits and refunds requests made less than one week prior to the start of a program must be pre-approved and will only be given due to an extended illness or injury when verified by a healthcare professional and will carry a \$10.00 administrative fee per student for processing.

No program make-ups or discounts will be given for absences. No refunds or credits will be given once a program has begun. Some programs have specific refund policies. Please check prior to registration.